

## PERSONALITY **TRAITS** Colleagues often describe IT pros as **DEDICATED**, **HELPFUL AND RELIABLE**.

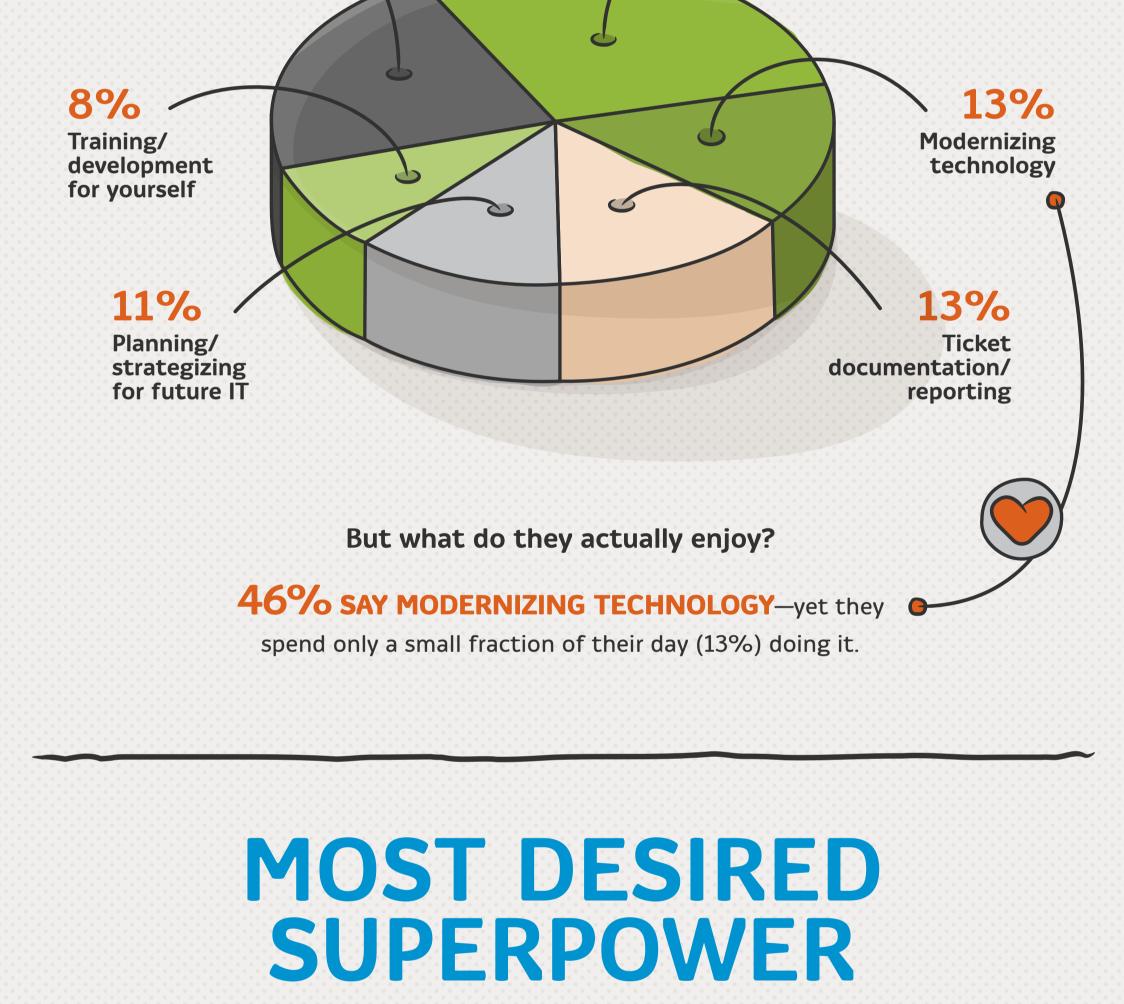
But IT pros also have a definite sense of humor, saying colleagues describe them as:



## AND NEEDS IT pros typically have to put their most enjoyable tasks on the backburner, while they perform other tasks to keep their organizations running. Here's how IT pros spend their days:

WANTS

20% 27% **Routine IT** Troubleshooting/ maintenance assisting users



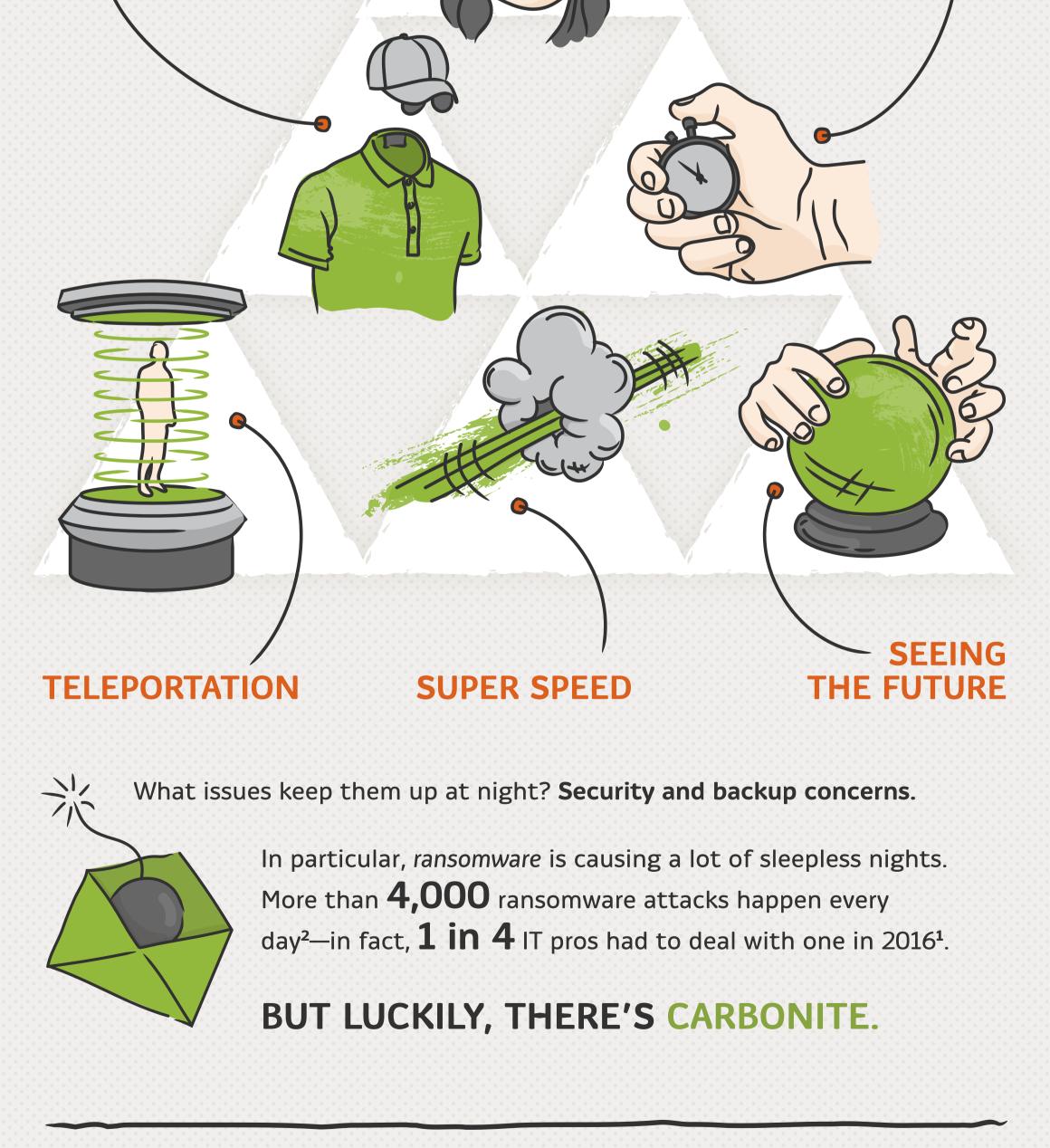
## TIME CONTROL INVISIBILITY

MIND

READING

In the Spiceworks survey, IT pros were asked what one superpower they'd prefer.

Not surprisingly, many answers would be super-helpful in the tech workplace:



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